

January 7, 2026

Reservation Terms and Conditions of Neura Robotics GmbH

1. Subject of reservation

The reservation does not constitute a binding purchase agreement and does not oblige either you or us to enter into any such purchase agreement for the reserved product.

The reservation provides you with a preferred position in the delivery queue for the reserved product, provided that a binding purchase agreement for the reserved product is concluded between you and us.

2. Refund & Application

The reservation fee paid by you is fully refundable as defined in Section 5 before a binding purchase agreement for the reserved product is concluded between you and us. Upon binding purchase agreement, the paid reservation fee will be offset against the purchase price for the reserved product.

3. Purchase Option & Order Process

You will be informed via email to the address you provided during the reservation that the reserved product is available.

You may then submit a binding order for the reserved product, which - if accepted by us through a written order confirmation - will result in a binding purchase agreement for the reserved product. Such binding purchase agreement will be governed exclusively by NEURA Robotics' General Terms and Conditions, which will be made available to you at the time of ordering.

We reserve the right, at our sole discretion and at any time, without stating any reasons, (i) to cancel your reservation in whole or in part and/or (ii) to reject any binding order submitted by you. In such cases, any reservation fee paid by you will be refunded to the payment method you have used for your payment within 14 days of our cancellation or rejection. Any further claims or rights arising from or in connection with the reservation, including but not limited to claims for delivery, damages, or reimbursement of expenses, are expressly excluded.

Neura Robotics GmbH | Gutenbergstraße 44 | 72555 Metzingen

After such refund, you shall have no further rights or claims arising from or relating to the reservation, including but not limited to any right to delivery of the product, damages, or reimbursement of expenses. Any further liability of NEURA Robotics in connection with the reservation is excluded to the fullest extent permitted by law.

4. Cancellation of Your Reservation

You can cancel your reservation at any time without giving a reason. Please email: reservations@neura-robotics.com.

A refund of the reservation fee will be processed within 14 days after receipt of your cancellation using the same payment method.

5. Changes

We reserve the right to change technical specifications of the reserved products, price, delivery date, and other product details without providing notification to you prior to the binding purchase agreement.

6. Governing Law, Place of Jurisdiction

6.1. The following applies to reservations made by consumers:

(1) Subject to mandatory provisions of international private law, the reservation is governed by the laws of the Federal Republic of Germany, excluding the UN Convention on Contracts for the International Sale of Goods. If you have your habitual residence in another country, you retain the protection afforded by the relevant provisions of your country of residence, from which no deviation may be agreed.

(2) For all disputes arising from or in connection with the reservation, the statutory places of jurisdiction shall apply.

6.2. The following applies to reservations made by entrepreneurs:

(1) The reservation is governed exclusively by the laws of the Federal Republic of Germany, excluding international uniform law, in particular the UN Convention on Contracts for the International Sale of Goods, and excluding international private law.

Neura Robotics GmbH | Gutenbergstraße 44 | 72555 Metzingen

(2) The exclusive place of jurisdiction for all disputes arising directly or indirectly from or in connection with the reservation is our registered office.

7. General Terms and Conditions, Data Protection

Our general terms and conditions and privacy policy, which can be viewed and saved during the reservation process, shall apply additionally.